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Demo
STUDY GUIDE

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QUESTION 1

You are responsible for installing Windows XP Professional on the Windows 2000 Professional computers at GlobalitcerT .com. Before you begin the installation, you create a network shared folder named \\FileSrv01\WinXP. You copy the Windows XP Professional installation files to this folder.

Next, you use a 56-Kbps connection to the Internet to download updates from the Windows Update Web site to \\FileSrv01\XPUpdates.

Now, you need to install Windows XP Professional on the computers. Because your office's Internet connection is used for other purposes, you want to use the least possible WAN bandwidth while performing the installations. You also want to download updates to be applied to the computers with the least possible administrative effort.

Which action should you take on each computer?

- A. Run the \\FileSrv01\WinXP\Winnt32\dudisable command.
- B. Run the \\FileSrv01\WinXP\Winnt32\copydir:i386\XPUpdates\dudisable command.
- C. Run the \\FileSrv01\WinXP\Winnt32 command, accept the Dynamic Updates defaults, and install the updates.
- D. Run the \\FileSrv01\WinXP\Winnt32\dupprepare:\\FileSrv01\XPUpdates command. Then, run the \\FileSrv01\WinXP\Winnt32\dushare:\\FileSrv01\XPUpdates command.

Answer: D.

Explanation: The /dupprepare switch prepares the downloaded update files to be used during an installation with the /dushare switch. When you run Winnt32.exe with the /DUShare switch, the Dynamic Update wizard is not displayed to the user and no attempt is made to connect to Windows Update.

Incorrect Answers:

A: The /dudisable switch disables the dynamic update wizard but the installation will only use the original installation files without the downloaded updates.

B: This is an incorrect command.

C: If we accept the defaults, the installation wizard will connect to the Internet to download the updates.

Reference:

Rick Wallace, MCSE (Exam 70-270) Microsoft XP Professional Training Kit, Microsoft Press, Redmond, 2002, Chapter 2, Lesson 3

QUESTION 2

You are the desktop administrator for you company's department. You need to perform a clean installation of Windows XP Professional on a computer that currently runs Windows 98.

You start the installation. The text-based portion of Setup finished successfully.

Before the GUI-based portion of Setup starts, the computer stops responding. You

investigate and discover that there is a problem with a device driver.
You want to know which device is causing the problem. What should you do?

- A. Modify the Boot.ini file to include the /fastdetect switch.
- B. Modify the Boot.ini file to include the /sos switch.
- C. Restart Setup by using the /dudisable switch.
- D. Restart Setup by using the /dushare switch.
- E. Restart the computer. From the Recovery console, read the Dr. Watson.log.
- F. Restart the computer. From the Recovery console, read the Comsetup.log.

Answer: B

Explanation: When trying to troubleshoot startup problems with Windows XP (or Windows 2000/NT), in particular when the system hangs at reboot as in this scenario, we should use the "/SOS switch in the boot.ini startup file. This switch causes the names of drivers to be displayed as they load during boot.

Incorrect Answers:

- A: The /fastdetect switch is used by default. It makes the early boot process, NTDETECT, skip the detection of parallel and serial devices (Plug and Play will find them). This makes booting faster. You cannot configure the /fastdetect switch to log information on device drivers.
- C: The /dudisable switch is used to configure if dynamic update should be run at setup. If latest patches should be downloaded from the Microsoft Web site. The /dudisable switch will not help finding the problematic device driver.
- D: The /dushare switch is used to with winnt32.exe to Deploy the Windows XP Dynamic Update packages. It will not help you find the device driver which causes problems.
- E: Dr. Watson logs application crashes. Dr. Watson log files do not contain information on device drivers.
- F: The Comsetup.log file is created during the installation process, but it contains Comsetup.log COM+ information, not information on device drivers.

Reference:

Rick Wallace, MCSE (Exam 70-270) Microsoft XP Professional Training Kit, Microsoft Press, Redmond, 2002, Chapter 2, Lesson 2

QUESTION 3

You are the desktop administrator for GlobalitcerT .com. The company has a volume licensing agreement to install Windows XP Professional. You travel to a branch office to repair a failed hard disk on a Windows XP Professional computer. The computer's operating system had previously been upgraded from Windows 2000 Professional.

You did not bring a Windows XP Professional CD-ROM with you, and none is available at the branch office. You purchase a retail copy of Windows XP Professional, and you insert the CD-ROM to start the installation.

After Setup starts, you are prompted for the product key. What should you do?

- A. Type the serial number that appears in the System Properties dialog box of

another Windows XP Professional computer in the branch office.

B. Contact a Microsoft activation center to obtain your company's Windows XP Professional volume license product key, and type the product key.

C. Type the product key that appears on the back of the Windows XP Professional CD case.

D. Type the following product key: 11111-11111-11111-11111.

Answer: C

Explanation: Simply use the product key on the back of the Windows XP Professional CD case.

Incorrect Answers:

A: The volume licensing serial number of Windows XP Professional would not work with a retailed Windows XP Professional.

B: The volume license product key would not work with a retail copy of Windows XP Professional.

D: The product key 11111-11111-11111-11111 would not be accepted by the installation program.

Reference:

Rick Wallace, MCSE (Exam 70-270) Microsoft XP Professional Training Kit, Microsoft Press, Redmond, 2002, Chapter 2, Lesson 2

Windows XP product documentation, Windows XP Product Activation

Microsoft Licensing, Do You Need a Product Key?

QUESTION 4

You are the desktop administrator for GlobalitcerT . You need to upgrade a Windows 98 computer to Windows XP Professional. Windows 98 is installed in a folder named C:\Win98. You need to ensure that the computer's applications and settings are retained after the upgrade.

You insert the Windows XP Professional CD-ROM into the computer and restart the computer. The text-based portion of Setup appears. The text on the screen states that Windows XP Professional will be installed in a folder named C\Windows, not in the C:\Win98 folder.

You need to ensure that Windows XP Professional upgrades the existing Windows 98 installation.

What should you do?

A. Rename the C:\Win98 folder to C:\Windows.

B. Modify the installation settings in the text-based portion of Setup so that Windows XP Professional is installed in the C:\Win98 folder.

C. Restart the computer by using Windows 98. Then insert the Windows XP Professional CD-ROM into the computer and run Setup from the CD-ROM.

D. Use the Windows XP Professional CD-ROM to create a set of Setup floppy disks. Restart the computer by using the first floppy disk in the set to launch Setup.

Answer: C